



Dear Valued Patient,

Thank you for choosing Florida Digestive Health Specialists, LLP ("FDHS"). Our premier digestive health network is designed with you in mind, built through teamwork and collaboration. We are committed to exceeding your expectations as a trusted provider of digestive health services.

Please complete the enclosed forms prior to your appointment. If you have any questions or need assistance, do not hesitate to ask. On the day of your appointment, bring the completed forms along with a photo ID, your insurance card(s), and your copay, as well as any other patient responsibilities. We kindly ask that you arrive 15 minutes before your scheduled appointment to allow time for processing your paperwork. If you do not bring your ID, insurance card(s), or copay, we will need to reschedule your appointment. We ask that all patient financial responsibilities be settled at the time of service whenever possible.

We will contact you by phone or mail with your lab or test results, if necessary, within a reasonable timeframe. If you do not receive your test results within 10 to 14 days from the date of your service, please reach out to our office.

Thank you for choosing us for your digestive health needs.

Sincerely,

Florida Digestive Health Specialists, LLP

**IMPORTANT NOTE: FDHS Policy** - If you are unable to keep your appointment for any reason, please provide at least 24 hours' notice for office visits. Failure to do so will result in a charge of \$50.00 to your account.

For procedure cancellations, a minimum of 72 hours' notice is required. If you do not provide this notice, a charge of \$75.00 will be applied.